



iFerret/iArchive Update — June 2023

Introduction

Welcome to the latest edition of the iFerret/iArchive Update. iPLATINUM is pleased to announce we now have over 100 installations of our iFerret and iArchive solutions from Perth to Horowhenua and many places in between. We are pleased to have been able to assist these organisations improve information access and increase business efficiencies.

We are excited Release 3.1 is nearing completion and it should be available for rollout to all customers early in the second half of the year.

In this edition we cover new customers, events update, iFerret 3.1 Update, the benefits of iArchive and a usage update and training offer. We hope you enjoy the iFerret/iArchive Update.

New Customers

iPLATINUM would like to welcome the following new iFerret and iArchive installs since the last edition of the iFerret update.

- City of Shoalhaven (Merit iArchive)
- MidCoast Council (AusSoft iArchive)
- Willoughby Council (Pathway iArchive)
- Rous County Council (CM9 iFerret Connector)
- City of Port Phillip (Computron iArchive)
- New Vic Council (name withheld) (iFerret)
- New NZ Council (name withheld) (Pathway iArchives)

Upcoming Events

iFerret Webinar Series—H2 2023 dates to be confirmed

NGA 2023—13th June 2023

Infor Public Sector Forum—29th August 2023

RIMPALIVE 2023—3rd October 2023

LGAQ 2023—16th August 2023

LGProfessionals WA—7th November 2023

iFerret/iArchive 3.1 Update

A number of new connectors for iFerret/iArchive have been developed and the breadth of solutions we are now able to scan and index is quite expansive. If you have not reviewed the connectors available for current transaction systems and historical legacy data in recent times, we encourage you to do this. We now have connectors to cover the application areas of Property & Rating, CRM, EDRMS, Finance, HRP, Assets Management, Business Papers and OHS. Should you require a list of current connectors please lodge your request via info@iplatinum.com.au.

The pending iFerret 3.1 release will include a raft of new features that will make life even easier for our iFerret and iArchive customers. Some of the highlights include:

The modernisation of query screens. From the Query screens, you will be able to export reports to Excel or pdf in addition to being able to view the BIRT report on the screen. You can select multiple reports for Export. In the past, you could only download a summary of the search results from the Query screen. You can still do that, but now you can also export the entire report.



Improved search performance across the board via the implementation of further optimisation techniques.

Various improvements to the managed result set function to make this a little more intuitive (with further enhancements to be provided in update releases).

We have also made a change to the wildcards available, which has already been distributed in a patch. Previously, you could only use a single wildcard in a search field. You couldn't combine them. The + wildcard has been enabled and the , wildcard used to only work in number fields, but now works in text fields too.

We have now also enabled the full path to Sharepoint documents for those who have the Microsoft connector for Sharepoint, Teams and OneDrive.

The Benefits of iArchive

The IPLATINUM data archival solution, iArchive helps with the decommissioning of legacy systems (Finance, HRP, Property & Rating, Records, Assets and more) while allowing organisations to store historical data independent of application technology. This provides a mechanism to query and report on this data without the need for an application to support it.

iArchive ensures valuable historical information is far more accessible to all employees, enabling the best-informed decisions by having a complete view of information at their fingertips.

Users can find and view information without having knowledge of or access to the various historical applications, meaning that important information is being used and training in applications is reduced across the whole organisation.

Information can be easily accessed in a structured or unstructured format depending on the nature of the inquiry and the source of the data. This enables simple parameter based searches along with "google like" inquires.

Most importantly, once the iArchive solution is installed, organisations can decommission expensive legacy applications and maintain easy access to the underlying data.

The iArchive solution can easily be added as an historical repository under an existing iFerret environment or installed independently as a standalone system. Solutions have been developed for many commonly used systems including GenACIS, Stowe TCS, Fujitsu, Authority, Oracle, TechnologyOne, ITVision, Practical, PeopleSoft, Chris21, Aurion, Smartstream, Sun Systems, Confirm, MatMan, Kronos, Oracle eBusiness, WorkSafe, AusSoft and more.

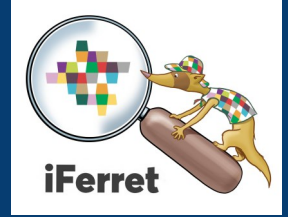
iFerret Usage Update and Training Offer

We are committed to all of our customers gaining a maximum return on their investment in our iFerret and iArchive solutions. We regularly see our customers recording in the order of 1500 queries (searches) per month across our solutions. This is great as we know they are getting great value from their investment and the staff are benefitting from having easy access to information.

If you feel you are not achieving maximum benefit and you would like to increase usage or train new staff please lodge a request via support@iplatinum.com.au. We would be pleased to provide complimentary online training to assist in this regard.

Please also remember all of our online educational webinars are now available via your Documentation menu in iFerret. These are a great source of information and useful training tools for staff.

Until next time... happy Ferreting!



iFerret